Imagine if a young patient who was experiencing excruciating pain had to wait longer for their scheduled appointment, due to one of the dental chairs suddenly being out of service or currently not available. Or if we were unable to squeeze in the sixth dental emergency that same day, and had to have that patient return at another time. Situations like these used to be inevitable and were out of our control, but will hopefully no longer be a worry at CVIM.

Recently, CVIM has been able to purchase new dental equipment through grant awards from the Longwood Foundation, Welfare Foundation and The Scholler Foundation, which includes digital radiologic equipment, dental chairs and stools, fiber optic lighting and a high efficiency endodontic system.

Digital radiography is a form of X-ray technology where digital X-ray sensors are used instead of traditional photographic film which gives the advantage of immediate image preview and availability; elimination of costly film processing steps; a wider dynamic range, which makes it more forgiving for over- and under-exposure; as well as the ability to apply special image processing techniques that enhance the overall display of the image. Through this technology, our dental team will now be able to identify the issue more swiftly and help put the patient at ease.

The addition of the new digital radiographic equipment will:

- **Offer a higher standard of care for our patients by:**
  - Significantly increasing the detection of emerging decay
  - Offering greater detailed definition for endodontists (root canals, etc.)
  - Allowing electronic sharing of images with specialists off-site to confirm diagnosis or treatment plan
  - Shortening treatment time/time in chair, by offering immediate review of images

- **Offer enhanced patient and dental staff/volunteer safety:**
  - Removes the use of bio-hazardous fluids to develop X-rays
  - Reduces exposure to X-ray

- **Allow for more flexibility for dental and hygiene student teaching:**
  - Students will get the benefit of using state of the art equipment now during clinical rotations through CVIM
  - Provide more time for patient procedures

This state of the art equipment will help the dental team make a significant difference in the quality of care offered to our more than 2,000 dental patients. It is through generous grant awards like these that allow CVIM to use advanced technology to help continue our mission of offering free medical and dental services to the uninsured, eligible adults and children in Chester County.
Dear Friends & Colleagues,

On July 1, 2014 we closed out CVIM’s 2014 fiscal year. I knew it was a momentous year – we celebrated our 15th anniversary, secured our future through the purchase of our building, and grew our wellness and education programs. But most stunning was the increased patient need that we continued to accommodate.

Through the help of 350 volunteers and the assistance of our generous donors and community partners, we were able to serve a record breaking number of patients during 30,896 visits. Our doors remained open to new patients and we expanded our medical programs and services to better serve the needs of those in our community who fall through the “coverage gap” of the Affordable Care Act.

I hope you enjoy reading our Fall Newsletter and catching up on recent CVIM happenings. Most important – thank you for your overwhelming generosity of time, talent and treasure that makes all that we do possible.

Warm regards

Maureen Tomoschuk
President & CEO
Community Volunteers In Medicine

Volunteer Donates Graduation Gifts to CVIM  A heart full of compassion

Beginning at CVIM as a West Chester University pre-med intern to continuing as a weekly volunteer after graduating college, future medical student Lauren Cowan has a special spot in her heart for the mission of CVIM. “While I have given my time to CVIM, the clinic has given much more back to me - I discovered the most important part of myself while at CVIM, the part that tells me every day I was meant to lead a life of service,” says Lauren. “I value all the clinical learning experiences I have had at the clinic and the medical knowledge and patient care strategies I gained by having the opportunity to shadow the doctors and nurses.”

After graduating college this past May, Lauren graciously decided to have her family and friends make donations to CVIM as their gift to her. “I knew upon graduation I wouldn’t be able to continue spending time with patients like I did while I was an intern, and I thought donating the money that my family and friends planned to give me in celebration of graduation would be a good way to keep giving back even if I couldn’t be at the clinic as much.” She knows that the gifts will make a direct impact to the patients.

CVIM is so grateful for everything Lauren has done, including the recruitment of other students. Thank you, Lauren!

CVIM Rated #1 Charity Provider of Prevention Health Services in the Country

CVIM received a 4-star rating from Charity Navigator for the second straight year, distinguishing the clinic for “exceeding industry standards and outperforming most charities in its Cause.” Thank you for trusting us with your donations, your volunteer time and your good will. We are proud that you share in our mission of providing healthcare, hope and healing.
Thank you to all of our generous sponsors, golfers and volunteers who once again helped to make the CVIM Annual Golf Classic a huge success. We are humbled that over the last 13 years this premier event has helped to raise over $3 million in support of patient care at CVIM.

Maureen Tomoschuk and Chris Cashman, EVP & President of Commercial Markets of Independence Blue Cross, representing as our Honorary 2014 Golf Chair.

CVIM patient Ron Miller, along side with Dr. Mary Wirshup, shared his personal story of care received at CVIM, emotionally touching the crowd with his heartfelt thank you.

SAVE THE DATE!
The 14th Annual CVIM Golf Classic is scheduled for Tuesday, June 9, 2015!

(Left to right) Chris Cashman, Independence Blue Cross, Diego Calderin, Anexinet & CVIM Board Chair, Betty Moran, 2014 Golf Co-Chair & CVIM Board member, Paul Touhey, Fujirebio Diagnostics, Inc., and Frank Lavelle, Symphony Health Solutions.

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CVIM Patient Returns to Give Heartfelt Thanks to Staff

Violet woke up every morning feeling dizzy, achy and fatigued for an unimaginable period of time, to the point that she began to believe that her symptoms were "normal" for a woman of her age.

During a visit with her dentist, she began to tell him how she had not been feeling well for quite some time. Already aware that she did not have medical insurance, her dentist immediately suggested that Violet look into visiting CVIM for her numerous symptoms. Violet never heard of CVIM before, but knew that she had no other healthcare option available that she could afford.

Once Violet was screened and eligible, she had an overwhelming feeling that CVIM would help her gain back a healthy life. During her first visit, the attending physician quickly learned that her blood sugar level was in the 700s, and she was instantly rushed to the hospital, where she was diagnosed with diabetes. Violet quickly understood why she was suffering all those symptoms and knew she had to take her health very seriously.

Violet began to meet regularly with Betty Colletta, RN and Diabetes Case Manager at CVIM. Betty rapidly began to work on an individualized plan to help with Violet's health needs. “Betty encouraged me to attend the nutrition and diabetes education classes, which I did,” says Violet. “I knew that I could not do this on my own, and that CVIM could give me the tools I needed.”

Through the various classes, educational material, delicious recipes, and the countless amount of support from staff and volunteers, Violet explained how managing her diabetes began to be reinforced in her mind. “I am still following to this day, the amazing plan that Betty put together just for me.”

CVIM worked with Violet to maintain a healthy lifestyle until late 2013 when Violet transitioned to a new job and received medical insurance. Recently, Violet came back to visit and glowing from her head down to her toes, she passionately shared that she has lost a total of 53 pounds and continues to maintain and strive for an even healthier lifestyle. “I am so blessed that I was able to come into the helping hands of CVIM!”

Spend to Save Lives with CVIM Retail Partner AmazonSmile

Online shopping is becoming a part of everyday life, and now you can support CVIM every time you make an online purchase. If you shop through Amazon, register for AmazonSmile, by visiting smile.amazon.com, and select CVIM as your charity of choice. Amazon will then donate a portion of their proceeds to CVIM. What a perfect way to shop AND help to save a life!

CVIM patient Violet, along side Betty Colletta, RN, BSN, CDE, Diabetes Case Manager, left, and Jody Hill, RN, CRNP, VP of Patient Care Services, right.
CVIM Program & Facility Expansion Update

CVIM staff and volunteers have officially moved into our recent building expansion! The expansion and renovation has added additional room for clinical, administrative and support services. Our patients will now benefit from expanded patient care services, additional patient exam rooms, an improved on-site lab facility, expansion of wellness and educational services as well as a dedicated private space for eligibility screenings. All of us at CVIM are extremely grateful for our many generous donors and supporters who have made this expansion possible!

Claire Surr, RN and Diabetes Educator volunteer, spends time with a patient in our newly expanded Chronic Disease Management and Wellness Education area.

Our Patient Assistance Program volunteers take a moment to showcase their new dedicated room.

Judy, RN Director of Clinical Support Services, along side with CVIM volunteers, take some time to organize the newly improved lab facility.

DONATE ONLINE AT WWW.CVIM.ORG!
CVIM Welcomes New Board Members

Community Volunteers In Medicine was pleased to welcome the following new Board members at our June Board meeting:

- **Michael Burg**, Partner of Saul Ewing LLP
- **John T. Garvey**, Senior VP of Wealth Management, UBS
- **Kevin B. Mahoney**, Senior VP and CAO of University of Pennsylvania Health System
- **Renee Martin**, Partner of Rhoads & Sinon LLP
- **Rick Warther**, CEO of Vanguard ID Systems

Also approved at the meeting was the new slate of officers: **Diego Calderin**, President/CEO of Anexinet Corporation, Board Chair; **Michael Buongiorno**, CFO of Main Line Health, Vice Chair; **Kenneth E. Flickinger**, Senior VP, Finance of Chester County Hospital/Penn Medicine, Treasurer; and **Kathleen Aceto**, RN, CVIM Volunteer, Secretary.